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## ILPMP Frequently Asked Questions

**Q: Why can't I see OTP patient data through my EHR, EMR, or Pharmacy Management system?**

**A:** OTP data, from patients that consent to sharing data and their providers attest they are in direct care of the patient, may be available to providers who utilize an Integration Vendor and/or Application Vendor (EHR, EMR, or Pharmacy Management System) that supports the IL PMPnow interactive user interface. If the information is currently not available within your Application Vendor software, all direct care providers can view and access OTP data via our website at [www.ILPMP.org](http://www.ILPMP.org).

**Q: How do I reset my password on ILPMP.org?**

**A:** Please click on [Forgot Password](#) to reset your password. After entering your information, you will receive a temporary password (good for the calendar day it was requested) that can be used to login into your account. Once the temporary is entered, you will be asked to enter a new password.

**Q: How often do pharmacies or dispensing prescribers have to report prescription dispensing data to the ILPMP?**

**A:** Each time a Schedule II-V drug or other selected drugs, as described in [Section 2080.230](#), is dispensed, the dispenser must transmit that information electronically, by the end of the business day.

See [Rule 2080.100 Dispenser Responsibility](#)



# Every Day is Take Back Day | DEA Provides Site Lists for Year-Round Drop Off Locations



**Every Day is  
Take Back Day**

**Dispose of unneeded  
medication**

**Nearly 17,000  
locations  
nationwide**

-  Clean them out.
-  Take them back.
-  All year long.

**DEA NATIONAL <sup>Rx</sup>  
TAKEBACK**

[Find Year-Round Everyday Drop-Off](#)

## MyPMP Feature - Overlapping Benzo/Opioid Prescriptions Updated on ILPMP.org

In effort to continue to make the ILPMP a streamlined clinical tool for prescriber's standard of practice, the ILPMP IT team recently released a new display to the MyPMP Overlapping Benzo / Opioid Prescriptions tab on ILPMP.org. New columns were added to display the total of "Opioid Prescribers" and "Benzo Prescribers" for better analysis. MyPMP is a feature for all prescribers to view all prescriptions written associated with their

DEA number. MyPMP filters and displays the following CDC indicators: Multiple Provider Episodes, Above 90 MMEs Per Day, Overlapping Opioid Prescriptions, Overlapping Benzo and Opioid Prescriptions, and Medical Cannabis Card.

The data display below is a mockup profile of a prescriber's view who has access to the ILPMP.

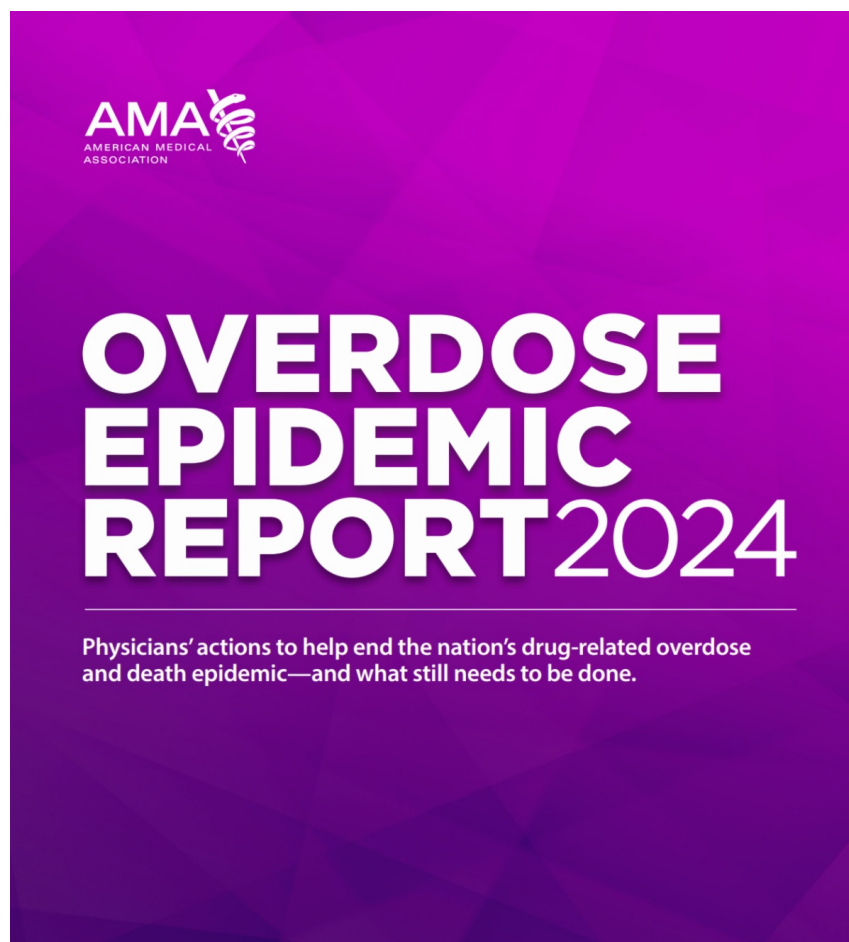
My Prescriptions : **2462**    Multiple Provider Episodes : **0**    Above 90 MMEs Per Day : **0**    Overlapping Opioid Prescriptions : **3**    **Overlapping Benzo and Opioid Prescriptions : 3**    Medical Cannabis Card: **4**

### MyPMP : Overlapping Benzo and Opioid Prescriptions

Below is a list of patients who have been prescribed both an Opioid and a Benzodiazepine during the same 30-day period. These Benzodiazepines and Opioids may have been written by more than one prescriber. You have prescribed to this patient in the last 90 days. Please verify the results shown below are your patients.

View Patient History	Last Name	First Name	Date Of Birth	Opioid Prescribers	Benzo Prescribers
<a href="#">View Patient</a>	ARCHER	STERLING	05/21/1966	1	1
<a href="#">View Patient</a>	HOLMES	SHERLOCK	11/16/1969	1	1
<a href="#">View Patient</a>	CONNER	JOHN	07/26/1960	1	1

## American Medical Association (AMA) Releases 2024 Overdose Epidemic Report



[AMA Overdose Epidemic Report](#)

# Educational Resources

## Difficult Conversations / Communicating Concern

When you suspect a patient has developed an unhealthy relationship to an opioid, initiating that conversation can be difficult. This short, animated video briefly discusses how to approach this conversation with empathy and compassion. Brought to you by the Southern Illinois University Edwardsville School of Pharmacy and the Illinois Prescription Monitoring Program.

**Conversation Starter: Overview**

**Empathy: Talking to Patients About Substance Use Disorder**

As a clinician, you have an important role in screening patients for a substance use disorder and connecting them to treatment resources. They may also be actively involved in their treatment.

The following tips can be helpful for engaging patients and reducing their anxiety when discussing substance use and substance use disorders:

- Ask permission and provide options.**
  - Ask for permission: "You've been prescribed pain medication, and I'm concerned about your use of it. Would you mind answering some questions about your substance use?"
  - Be clear and direct: "It's important to ask about the possibility of a substance use disorder. How do you feel about that?"
- Normalize the conversation.**
  - Ask your patients to share if they've ever had a problem with alcohol or drugs. For example, "That's not unusual. Many patients find it hard to talk about their substance use." Or, "Talking about substance use can be uncomfortable."
- Be transparent.**
  - Explain that it's important for you to ask about substance use to determine if there are any risks. For example, "I need to ask you about your genetic screening about your use of opioids to better understand how we can improve your health and that you safe."
- Work collaboratively with patients.**
  - Invite your patients to ask questions, provide advice, or participate in your care. Address any concerns.

**Ask Permission**

**Be Transparent about Questions**

**Normalize the Conversation**

## Newly Released, FREE, Continuing Education Available for Pharmacists and Pharmacy Technicians on the Importance of PMP Data Integrity

Take advantage of this free ACPE accredited educational opportunity providing 1 hour of continuing education for pharmacists and pharmacy technicians. This program, developed in partnership with NASCSA and 12 prescription monitoring program (PMP) administrators, analyzes the importance and value of complete, accurate data reported by dispensers to PMPs and assesses the impact of intentional or non-intentional data entry errors and data omissions on patient safety. It also discusses the downstream impacts of pharmacy-reported PMP data on clinical decision-making processes and helps pharmacy staff identify and implement changes that can be made in their practice setting to improve PMP data integrity.

Visit <https://ce.talemhealth.com/a/MWEORC>

If you received credit for this CE prior to 10/22/24, you are still able to retake the CE and receive credit.

[Click for more CE Information](#)

# Navigating Pain Management, Safe Opioid Prescribing, and Opioid Use Disorder

A three-hour program designed to meet the educational needs for physicians, nurses, and pharmacists. The program is accredited in 6, 30-minute modules.

SOUTHERN ILLINOIS UNIVERSITY  
EDWARDSVILLE

**ILPMP**  
Illinois Prescription Monitoring Program

## Continuing Education Program

### Navigating Pain Management, Safe Opioid Prescribing, and Opioid Use Disorder

Session 1: Pain taxonomy, pathogenesis, and assessment  
Session 2: Developing a patient-centered pain treatment plan  
Session 3: Non-opioid analgesics: Evidence and clinical Pearls  
Session 4: Opioid analgesics: From A to Z  
Session 5: Clinical use of opioids: Safe prescribing and monitoring  
Session 6: The exit strategy: When the treatment becomes the problem

Faculty:  
June Oliver, MSN, APRN/CNS  
Laura Meyer-Junco, PharmD, BCPS, FASCP  
Chris Herndon, PharmD, BCACP, FCCP  
Camille Dunkley, MD, MHA, MS  
Noah Cooperstein, MD

[Prescriber Register](#)

[Pharmacist Register](#)

[ILPMP.ORG](https://ilpmp.org) & [IL PMPnow](https://ilpmpnow.org) Monthly Data

# WEBSITE DATA

NOVEMBER 2024



## Contact Information

If you have questions about the information that appears in this update or suggestions for future content, please email [dhs.pmp@illinois.gov](mailto:dhs.pmp@illinois.gov). Visit [www.ilpmp.org](http://www.ilpmp.org) for more information.



**DIVISION OF  
SUBSTANCE USE  
PREVENTION & RECOVERY**

*The Illinois Prescription Monitoring Program (ILPMP) is an electronic database that collects, tracks, and stores reported dispensing data on Schedule II-V controlled substances, selected drugs of interest, and other health information. The Illinois Department of Human Services oversees the ILPMP, authorized by the Illinois Controlled Substances Act (720 ILCS 570/316). The ILPMP adheres to HIPAA and all access, disclosure, and confidentiality provisions of Illinois Law.*

Illinois Prescription Monitoring Program | 401 North Fourth Street | Springfield, IL 62702 US

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